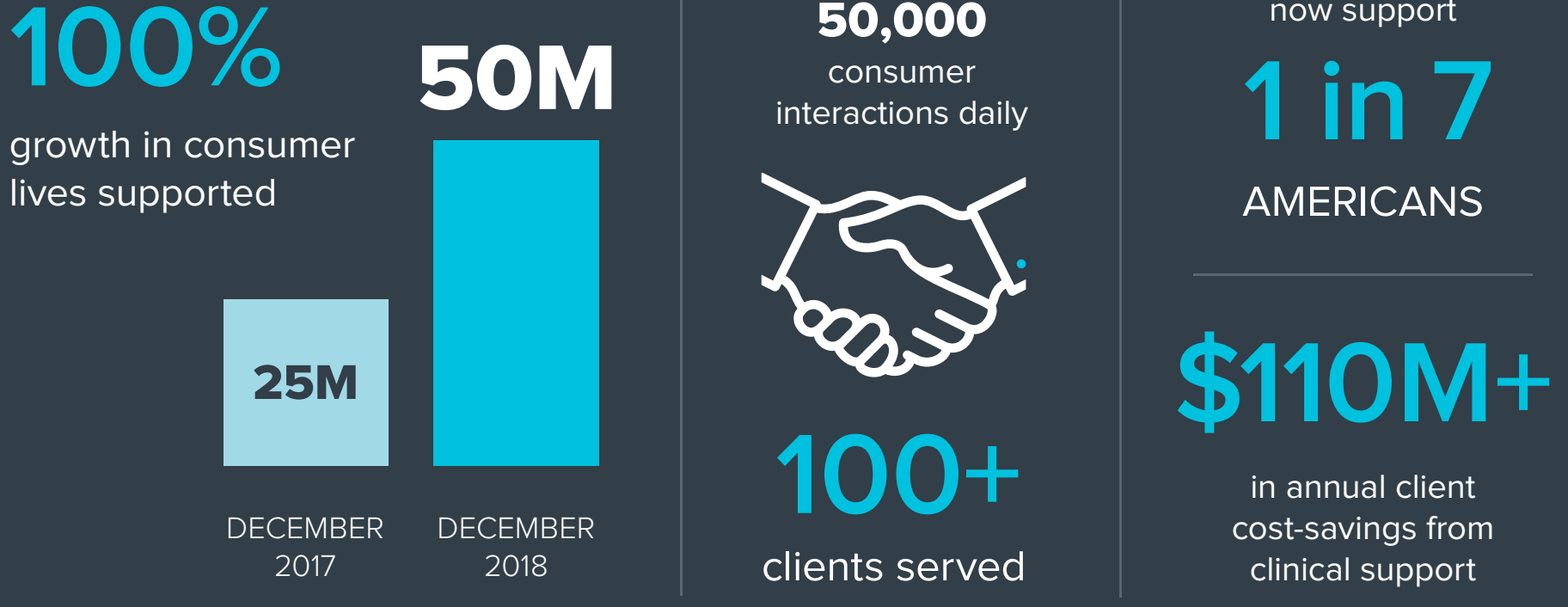
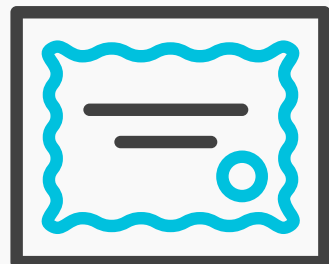


2018 Year in Review

At Carenet Health, 2018 was an exciting year marked by continued growth. Just a few of the highlights include a major service line acquisition, the opening of another new location (this time in New Mexico) and re-accreditations by URAC and NCQA. Read on for more insights into our progress in 2018.

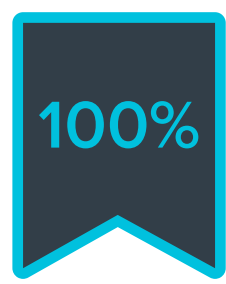


Our Quality

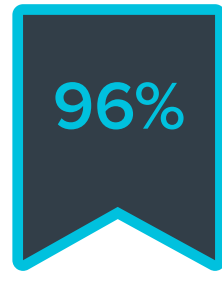


100% success

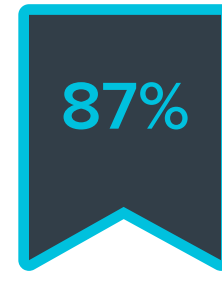
on audits of Carenet for meeting regulatory, accreditation or contract requirements



percentage of Carenet engagement interactions monitored for quality in 2018



2018 year-end average patient satisfaction rate for our nurse advice line services



2018 year-end average net promoter score (NPS)

Our Team



1,000+ EMPLOYEES



200

REGISTERED NURSES



600+

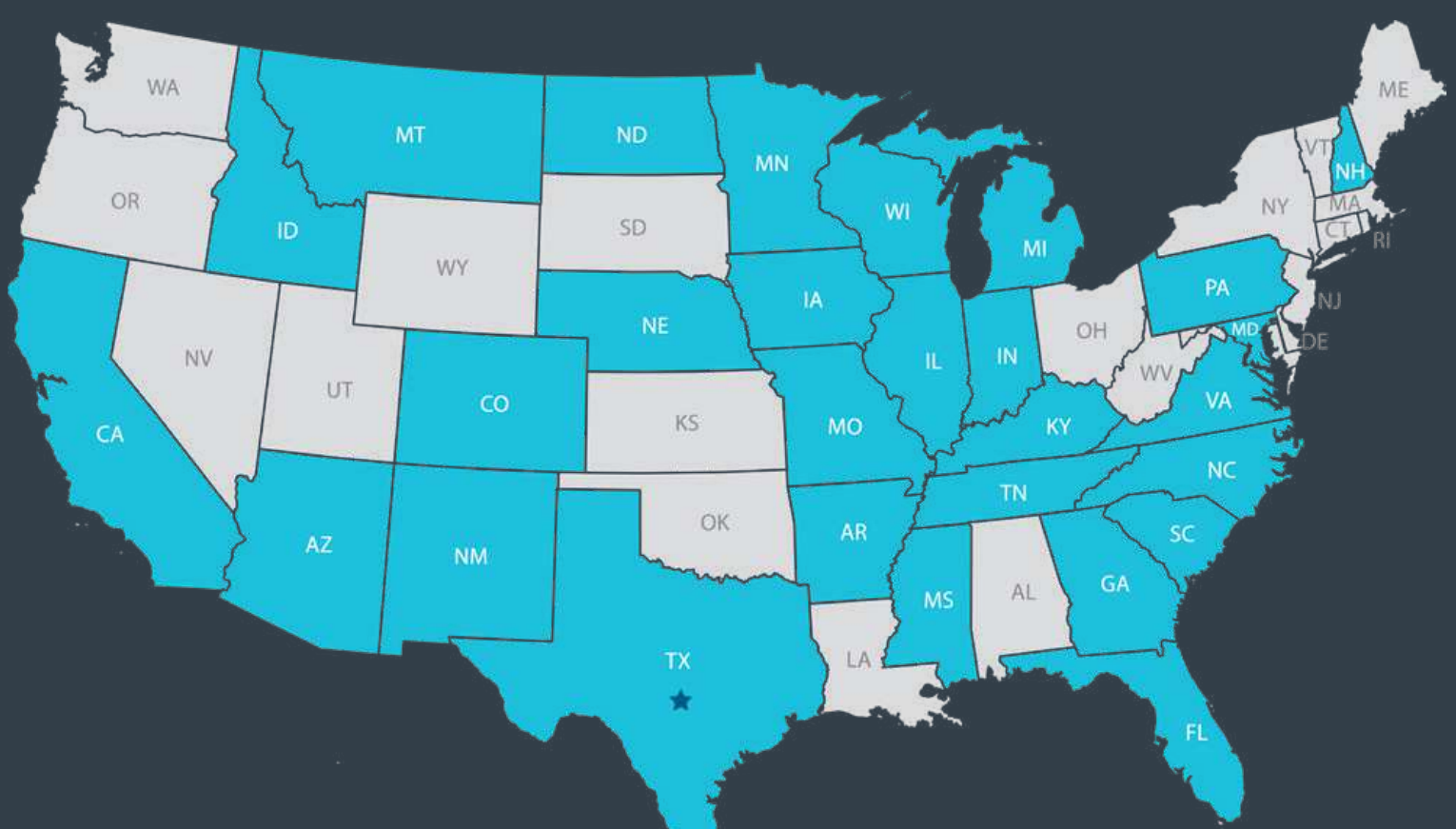
ENGAGEMENT SPECIALISTS



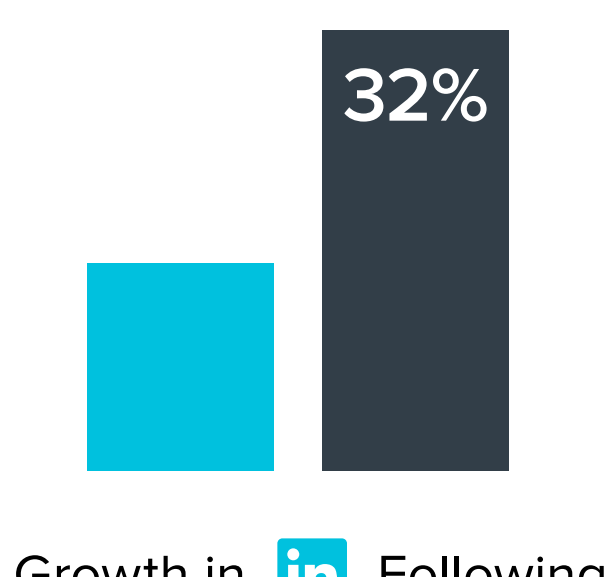
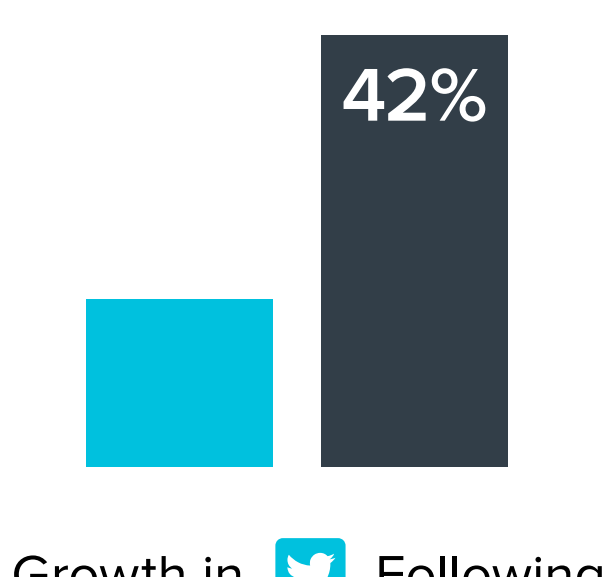
40%

HAVE 5+ YEARS AS CARENET TEAM MEMBERS

Working across **28** states



Getting Social



4.1 OUT OF 5

Together, let's make 2019 another groundbreaking year in healthcare engagement.

Connect with us via [800.809.7000](tel:800.809.7000) or saleswebinquiries@carenethealthcare.com, or learn more at carenethealthcare.com.