

Better Together: Carenet Health *and* Stericycle Communication Solutions

Providing **Unparalleled Scale** in
Healthcare Consumer Engagement

Carenet Health has acquired Stericycle Communication Solutions, a leader in patient engagement, as part of its strategic vision to form the industry's most comprehensive healthcare consumer engagement platform, providing better health outcomes for all.



1 IN **3**

Americans
have access to
our services

Our enhanced capabilities offer a modernized, robust, scalable solution.

Now, we're better together.

370K

daily consumer interactions

135M

annual consumer interactions

2200+

team members including,

330+

RN and licensed professionals

200%

ROI

1,650+

experienced patient & member engagement professionals

35+

years of healthcare contact center & clinical experience

40%

reduction in ER readmission rates

99%

customer satisfaction rate

We are Better Together.

Carenet is modernizing the delivery of healthcare consumer engagement. We bring a human touch to patient engagement with innovative technology solutions that empower patients and increase profitability for providers, payers, and partners.

In addition to Carenet's Intelligent Engagement™, expanded call center solutions, and clinical telehealth services, Carenet's offerings now include:

- Best-in-class Intelligent Scheduling solution, powered by InQuicker™, enabling patients to convert at their moment of intent
- Broadest and deepest EHR/EMR integrated solution in the marketplace
- Award-winning SaaS digital and automation platforms with natural language processing and multi-language capabilities
- Partnerships with leading health-tech innovators, including leading search platforms
- Fully API-enabled enterprise platform

Harnessing Our Combined Power

Carenet's scalable, agile, multi-channel approach to delivering access, outcomes and improving the patient experience is rooted in the combined power of data, technology, uniquely talented teams, and best practices.

Across the entire patient journey, Carenet delivers:

- End-to-end solutions that eliminate costly handoffs and multi-vendor management headaches
 - » From acquisition to service to advocacy to clinical
 - » Comprehensive touchpoints across the patient journey leveraging our technology and human capital
- The right engagement at the right time in the right channel
- Robust data and insights from working with 1,000+ healthcare organizations

We provide
24/7/365 healthcare
engagement, clinical
support, telehealth,
online scheduling, and
advocacy solutions.

For the better.

Learn more at
carenethealthcare.com and
stericyclecommunications.com