

# Affordable Patient Acquisition & Long-term Loyalty

## Scalable healthcare engagement solutions – to cut down on the costs of patient leakage, without overspending.

Forward-thinking healthcare organizations know that every missed call, delayed referral, or clunky digital handoff isn't just a workflow issue—it's lost revenue and eroded trust. Carenet Health helps close these gaps with smart, affordable solutions that attract new patients, keep them engaged, and drive long-term loyalty.

From the first online search to highly personalized post-discharge care, we help you build seamless, cost-effective, multi-channel experiences across the entire patient journey.

## The Hidden Costs You're Ready to Eliminate

Hidden Cost	Affordable Solution
<b>\$ Digital Friction</b> Outdated scheduling and intake tools frustrate patients and slow growth.	Google-integrated scheduling, streamlined digital intake, and automated follow-ups that reduce no-shows and accelerate access.
<b>\$ Abandoned Journeys</b> 67% of patients prefer booking online—but many still hit roadblocks.	SEO-driven visibility, user-friendly workflows, and live multilingual support to turn intent into action.
<b>\$ Unanswered Calls, Untapped Revenue</b> When phones go unanswered, appointments—and revenue—are lost.	24/7 onshore, near-shore or far-shore contact centers, proactive reminders, and real-time eligibility support to keep schedules full.
<b>\$ Referral Leakage</b> Nearly half of all referrals never convert to appointments.	Dedicated referral management teams and automated, personalized outreach to close the loop and protect continuity of care.
<b>\$ Patient Retention</b> Sustained engagement often comes at a premium—until now.	Flexible, scalable support models deliver cultural competency, brand alignment, and long-term patient connection at a fraction of the cost.



## From Automation to Advisor, Built for Healthcare Innovators

- **Affordable and scalable** – Solutions that flex to fit your team, budget, and growth goals
- **Human + tech blended** – Pairing automation with responsive support for better outcomes
- **Multilingual, multicultural reach** – Culturally aligned teams that enhance patient trust
- **Operational lift, not burden** – Embedded seamlessly with your systems and workflows

### Redefine Loyalty—Affordably

Ready to boost acquisition and retain more patients—without increasing overhead?

### Why Carenet Health?

With leading technology and global operational excellence, Carenet partners with hundreds of premier providers and health services companies to power insight-led, patient-centric experiences that measurably improve engagement, efficiency, and meaningful business and health outcomes.

### Request a Demo

Let's talk and unlock what's possible for your organization .

